



VISION 2020: The Right to Sight - India

PEER REVIEWED QUALITY ASSESSMENT PROGRAM

OVERVIEW:

Quality is an integral part of VISION 2020: The Right to Sight – INDIA’s objectives and we believe that all of our member hospitals should adhere to the minimum level of quality. Providing quality care will not just ensure that more patients return to you and increase word of mouth publicity but will also help your hospital in cutting costs and working more effectively and efficiently.

In order to help our member hospitals achieve minimum standards of quality, while continuously working towards higher standards, VISION 2020: The Right to Sight – INDIA has introduced “Peer Reviewed Quality Assessment” initiative. The process involves a visit by the Resource team who will conduct the assessment based on a checklist which has been developed with inputs from experts in the eye care sector. It is a comprehensive checklist that assesses the functioning of various departments on the basis of certain questions that have been outlined. Once the initial assessment process is over the findings are discussed with the management and it is advised that a Quality Committee be set up to undertake the process of implementing changes as per the findings. There is a continuous follow-up by the VISION 2020 INDIA Secretariat team which will be carried out regular intervals to understand the progress against the recommendations made.

TENTATIVE SCHEDULE OF PEER REVIEWED QUALITY ASSESSMENT:

The assessment is conducted over a period of 1-2 days depending upon the size of the hospital. The assessment would cover the following:

ROLE OF THE RESOURCE TEAM

- Pre-evaluation meeting with Management team and other selected employees of the hospital to discuss the objectives of the visit and set the agenda.
- Tour of the hospital → A tour of various departments (OT, wards, canteen, stores, pharmacy, optical outlet, checks existing protocols, etc.) and interaction with the staff of that department. The interactions would be based on the standard checklist.
- Focus group/individual discussions with the staff to understand the existing problems/ issues and invite their suggestions on ways of improving the systems to ensure better quality.
- Feedback to the management → After collecting all the information from various methods, the Resource team would present it to the management and discuss the way forward.

ROLE OF VISION 2020 INDIA

- Arrange the Resource team and plan their travel in consultation with the beneficiary institution.
- Pay for onward and return travel.

ROLE OF BENEFICIARY INSTITUTION:

- Arrange and pay the local expenses including stay and food.
- Make pick-up and drop arrangements from & to the nearest airport/railway station.
- Make any other local hospitality arrangements for the Resource team as needed.

If your institution is interested in this program, please fill in the details below and send it to us at program@vision2020india.org latest by **9 May 2024, Thursday**.

We plan to start the programs from August 2024.

PEER REVIEWED QUALITY ASSESSMENT	
Name of the Member Institution	
Contact Person Name	
Email of contact person	
Phone of contact person	
Address of the Institution (including district and state)	
Nearest Airport (mention KMs)	
Nearest Railway Station (mention KMs)	
Preferred date for conducting the program (DD/MM/YYYY)	
Patient Volume per month (OPD)	
Patient Volume per month (Surgery)	
Total staff size	
Total number of departments	